



Erasmus+
**International Students
Mobility Office**
Jagiellonian University in Kraków



Frequently Asked Questions

For incoming Erasmus+ and international students.

When does the semesters start?

Academic Year 2016/2017

01.10.2016 - 23.02.2017 - Winter Semester

24.02.2017 - 30.09.2017 - Summer Semester

As the academic dates includes summer holidays, students usually plan their stay from 1.10.2016 until 30.06.2016.

Lectures

02.10.2016 - 22.12.2016

03.01.2017 - 29.01.2017

25.02.2017 - 13.04.2017

19.04.2017 - 14.06.2017

Exams

30.01.2017 – 11.02.2017 – winter examination period

18.02.2017 – 24.02.2017 – winter resit examination period

16.06.2017 – 29.06.2017 – summer examination period

01.09.2017 – 15.09.2017 – summer resit examination period (after summer holidays – exchange student usually are allowed to do resit exam in the summer examination period)

Christmas break: 23.12.2016 - 02.01.2017

Semester break: 12.02.2017 -17.02.2017

Easter break: 14.04.2017 - 18.04.2017

Summer break: 30.06.2017 - 30.09.2017

<http://www.uj.edu.pl/dydaktyka/organizacja-roku-akademickiego>

What is the International Students Mobility Office (ISMO)?

The International Students Mobility Office is a department responsible for incoming exchange and Erasmus+ students. All students need to register in our Office. We provide students with useful information about their studies at the JU and their stay in Kraków.

Our website: <http://www.bosz.uj.edu.pl/en/>

Our Facebook page: <https://www.facebook.com/International-Students-Mobility-Office-Jagiellonian-University-1432556050375111/>

Where is the International Students Mobility Office (ISMO)?

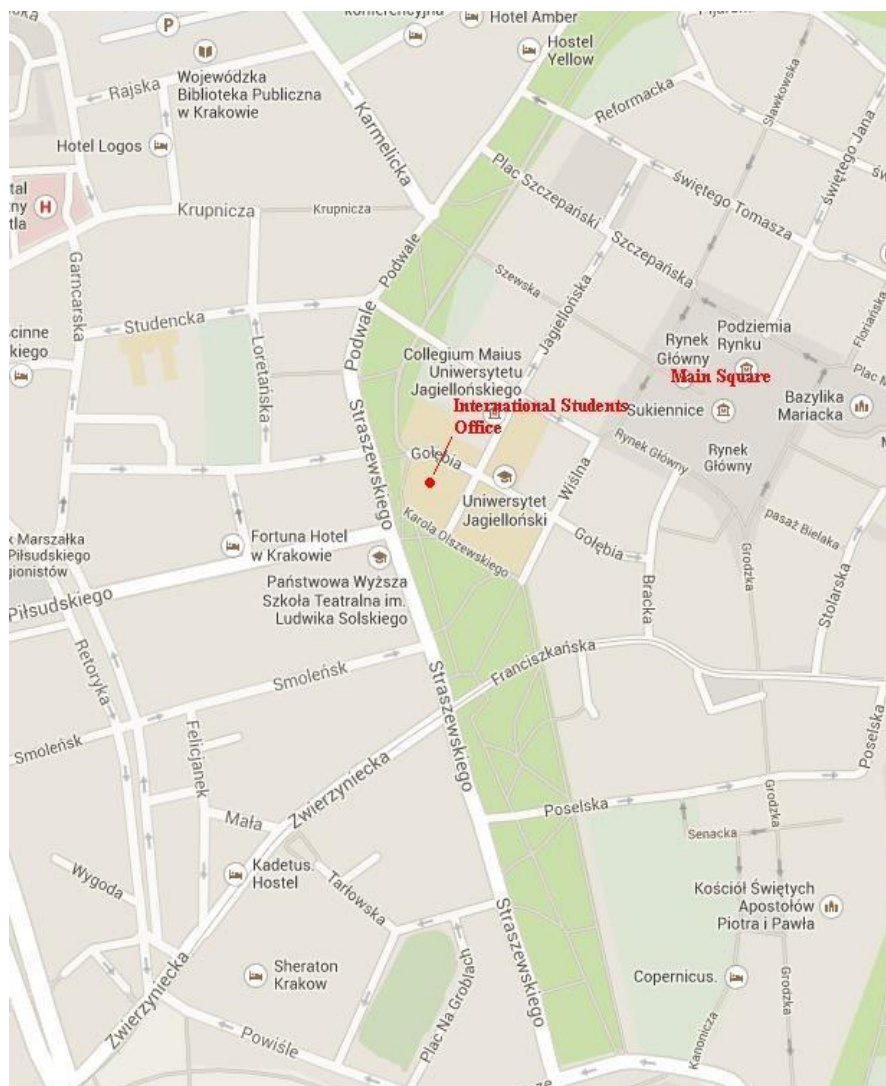
Gołębia st. 24, room 21, Kraków

Tel: (+48) 12 663 1106,

Fax: (+48) 12 663 1545

Opening hours: Monday – Friday, 7:30 AM – 15:30 PM

The ISMO is located in Collegium Novum, the main building of the Jagiellonian University. Enter the front doors, turn right after the first set of stairs, go to the first door on the right and enter the door under the inscription MUSEUM.



See address here: http://www.dmws.uj.edu.pl/en_GB/

Where can I register and what do I need?

You will need to go to the International Students Mobility Office (ISMO) to register. See above for directions.

To register you will need: your passport or ID, a small passport photo and your health insurance.

Where can I get a passport photo?

The closest photographer to the International Student Office is (but there are many others):

FOTO AS

ul. Podwałe 2, Kraków Tel. 12 423 05 80

<http://www.fotoas.com.pl/>

Foto-Press

Ul. Karmelicka 55. Kraków, tel. 12 632 49 45

<http://www.fotopress55.pl/>

How to find an address in Kraków?

If you want to find any street, building or area in Kraków, you may use the following website: www.jakdojade.pl (krakow.jakdojade.pl/?locale=en) (for example: how to reach UJ Campus? Below is the answer:)

The screenshot shows the website www.jakdojade.pl with the URL krakow.jakdojade.pl/?locale=en highlighted in red. The page displays a route from point A (Straszewskiego 25) to point B (Łojasiewicza 4) in Kraków. The route is shown on a map with a green line and a bus icon labeled '18'. The left sidebar shows the schedule for bus 18, with a departure at 15:48 from Uniwersytet Jagielloński and arrival at 16:11 at Rostworowskiego (14. stop). The total journey time is 23 minutes, including a 9-minute walk from the starting point to the bus stop. The cost of the ticket is 3.2 PLN. Other bus routes (502, 194, 703, 114) are also listed.

What is the Erasmus Student Network (ESN)?

Erasmus Student Network (ESN) is a non-profit student organization for supporting and developing students exchange. ESN is responsible for helping and mentoring incoming international students as well as organizing various events and trips throughout Poland and its neighbouring countries.

Facebook page: <http://www.facebook.com/esnukrakow>

Where is the ESN Office?

Gołębia st. 24, room 02, Kraków

Tel: (+48) 12 663 1422

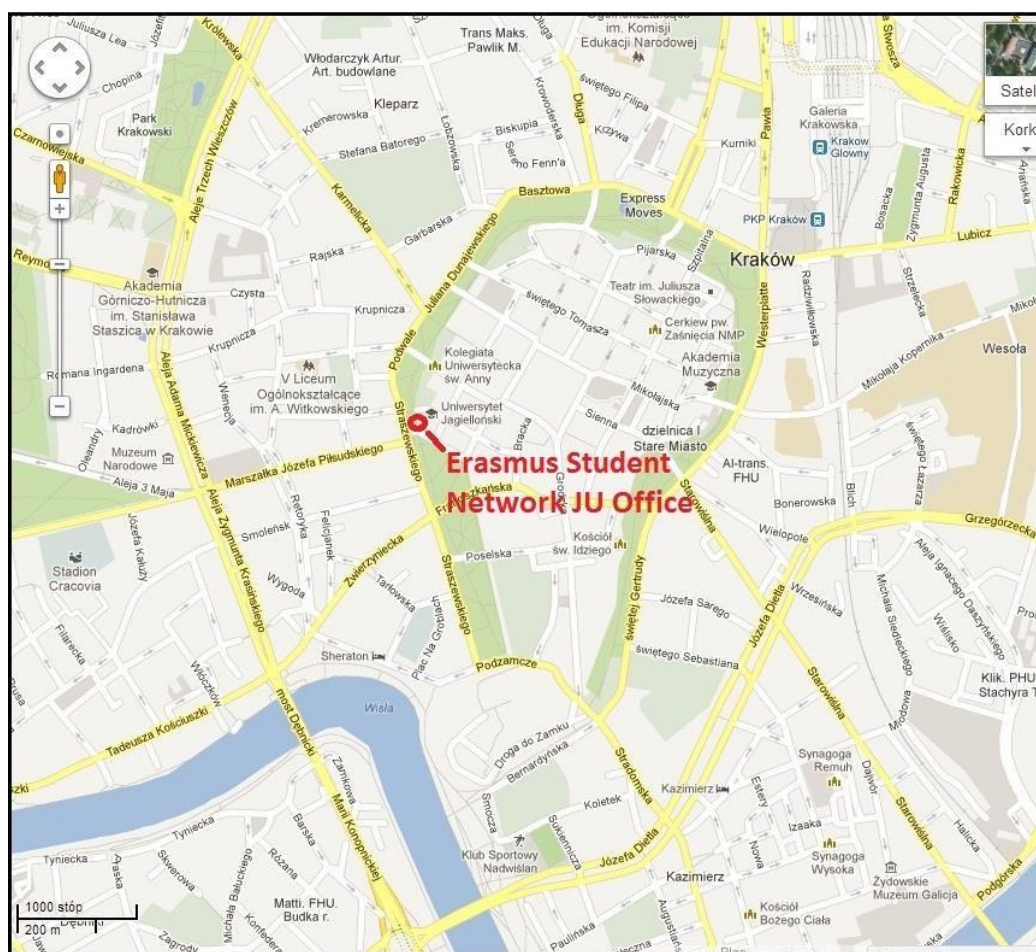
Email: president.uj@esn.pl

Opening hours: Monday – Wednesday 3:00 PM – 6 PM

Thursday 3 PM – 7 PM

On Fridays ESN office is closed.

The ESN Office is located in Collegium Novum. Enter the front doors, head straight and take the second available left turn. Go downstairs.



When is the Orientation Week? Who can give me information about it?

The Orientation Week usually starts at the beginning of the semester. Our Erasmus Student Network UJ (student organization for exchange students) will send you an e-mail with the agenda of Orientation Week. During Orientation Week, you will receive guidance on how to proceed with your studies and you will have the opportunity to integrate with other exchange students.

You can find all information about Orientation Week and events organized by ESN office on their Facebook page.

How can I get my students ID card?

The students ID card costs 17 PLN. You will have to make a payment to your Private Student Account Number (you can check this number in your USOSweb student account). As soon as the card will be ready, you will receive an e-mail from the International Students Mobility Office. Detailed information will be given to you via e-mail upon your arrival, you can also check it on the website.

How to register for classes?

For more information please check the list of courses in foreign languages (Course Offer) on ISMO website: http://www.dmws.uj.edu.pl/en_GB/oferta-kursow

How many classes I have to register for?

In general, each student needs to obtain 30 ECTS points per semester. However, it is possible to obtain less if the departmental coordinator from your home university agrees with this.

What is USOSweb?

Each student will be given access to USOSweb (University System of Study Management) where they will be able to check courses, find teachers' contacts, register for classes or create an e-mail account. You will receive login credentials and password from the International Students Mobility Office via e-mail.

<https://www.usosweb.uj.edu.pl/>

Polish Language Course Information

The Centre for Polish Language and Culture in the World organizes a Polish language course each semester for foreigners who are studying in Kraków, as well as those who are staying in Kraków on apprenticeships or PhD research. Since 2000, the centre offers Polish language courses for students participating in the Erasmus+ Program.

The course lasts for one semester and consists of **60 academic hours** (three 90-minute meetings per week, equalling 6 academic hours per week), and offers classes at all levels of advancement (A1–C2). At the end of the course there is a written and oral exam. Students

who pass the exam, receive **6 ECTS credits**. The oral exam takes place during two additional hours which are not included in the 60 academic hours of the course.

The cost of the course for students enrolled at the Jagiellonian University will be **580 PLN per semester**. For students enrolled at other institutions the cost will be 670 PLN.

Classes are led by qualified teachers of Polish as a foreign language employed by the Centre for Polish Language and Culture in the World.

Centre for Polish Language and Culture in the World.

ul. Grodzka 64, Room 201, Kraków

Program Coordinator: Joanna Machowska, M.A.

Email: asia_machowska@poczta.onet.pl or joanna.machowska@uj.edu.pl

Website: http://www.polishstudies.uj.edu.pl/en_GB/start

Where can I find a doctor when I am a sick?

In case of sickness, students may go to **Scanmed Health Centre**, where they may consult general practitioners and specialists. Students who wish to make an appointment to see a doctor, should bring their European Health Insurance Card or other insurance / medical care card valid in Poland.

Scanmed Universum

ul. Armii Krajowej 5, Kraków Tel:

(+48) 12 629 88 00

Opening hours: Monday - Friday 7:00 AM - 7:00 PM

Website: www.scanmed.pl

In case of emergency, you should contact a district hospital emergency ward (Szpitalny Oddział Ratunkowy (SOR) – “pogotowie”) or call **999** from a stationary phone or **112** from a cell phone.

Where can I buy tickets for the public transport?

Monthly or semester ticket can be purchased from;

ul. Podwale 3/5, Krakow ul. Mogilska 15a, Krakow

ul. Krowoderskich Zuchów 8a, Krakow

Opening hours: Monday - Friday , 7:00 AM - 7:00 PM

To get a student discount on the price you need to show your JU Student ID card or ISIC card.

One journey ticket can be purchased in almost every bus/tram in a vending machine or at a bus/tram stop. Vending machines are in both Polish and English. Once you have purchased a ticket, you need to validate it.

How much do the tickets cost?

Monthly student ticket prices:

1 line: 24.00PLN

2 line: 33.50PLN

All lines: 47.00PLN

Semester ticket: 184.00PLN

Single student ticket prices:

Single person: 1.90PLN

20 minutes: 1.40PLN

40 minutes: 1.90PLN

60 minutes 2.50PLN

Website: <http://www.mpk.krakow.pl/en/prices-of-tickets/>

Where can I find accommodation?

Accommodation can be found on many internet websites, accommodation agencies and advertisements in the ESN Office or International Students Mobility Office (ISMO). Student accommodation can be arranged prior to the start of semester through various real estate agencies or websites.

Some websites:

Gumtree: <http://krakow.gumtree.pl/f-Nieruchomosci-pokoje-do-wynajeciaW0QQAdTypeZ2QQCatIdZ9000>

Olx: www.olx.pl

Erasmus Facebook group: <https://www.facebook.com/groups/436610226369872/>

Where is The Jagiellonian Library?

The Jagiellonian University has a central library (Biblioteka Jagiellońska), various faculty libraries, and institute libraries. Each registered student may use the institute, faculty and general libraries.

The Jagiellonian Library

Al. Mickiewicza 22, Kraków

Tel: (+48-12) 633-63-77,

634-55-79, 634-59-45

Website: <http://www.bj.uj.edu.pl/>



What are the emergency numbers?

- **112:** GENERAL EMERGENCY NUMBER
- **999:** Ambulance
- **998:** Fire Brigade
- **997:** Police
- **986:** Municipal Police (also: (+48) 12 411 00 45)

How can I order a cab?

There are many taxi companies in Kraków. Make sure the taxi has a meter (Average 2 or 3 PLN per kilometer).

- (+48 12) 196 61 (Taxi Barbakan)
- (+48 12) 653 5555 (ICAR)
- (+48 12) 19191; (+48 12) 419 00 00 (Radio Taxi)

Where is the Railway Station?

The Railway Station is located next to the Galeria Krakowska (shopping mall), approximately 10-15 minute walking distance from the Market Square.



How do I get from the Airport?

TRAIN (<http://www.krakowairport.pl/en/3/176/35/Train>)

The train station is located 200m from the International Terminal (T1). This is probably the fastest option to get to the centre of Kraków (Main Train Station) (travel time: about 20 minutes). The train runs approximately every 30/40 minutes. Single ticket price: 12PLN. The Main Station is approximately 10-15 minute walk to the Market Square.

BUS (<http://www.krakowairport.pl/en/61/176/36/Bus-Service>)

Krakow Airport is served by two regular bus lines: 208 and 292 and one night line: 902. Bus stops are located near the T1 terminal. This is definitely the most budget-friendly option – single ticket costs only 3.80PLN. Tickets can be purchased from the bus driver, at the RELAY newsagent's shop (at the T1), in a ticket vending machine at the bus stop, or the ticket vending machines (only 292 line). For most of you, Cracovia bus stop may be the most convenient, as it is close to the city centre. Please note that it takes about 20 minutes to walk from Cracovia bus station to the Market Square.

TAXI (<http://www.krakowairport.pl/en/61/176/37/Taxi>)

Taxi ranks are located in front of the T1 exit. You can order a taxi online.

(http://www.radiotaxi919.pl/reserve_airport_en.htm). You can also call Radio Taxi – the official partner of Kraków Airport (they provide a 24 hour individual transportation service). To get a cab call: +48 12 19191 or +48 800 19 19 19. The price of the service from the airport to Kraków starts from 50PLN. In general, a journey from the airport to the city centre should not cost more than 70PLN. We strongly advise you, to ask about the price before taking a cab. Usually, you can pay with either cash, or credit card but please ask beforehand (about credit card).